Terms & Conditions

Documents A valid passport is required for entry into the BVI.

Children: The Sugar Mill is not suited to children under 11 years of age.

We may allow children to stay out of season but the numbers are very restricted.

Three (3) night minimum stay from December 21-March 31. Minimum seven (7) night stay for Christmas - New Year period. All inclusive is full weeks only.

A deposit of 50% is required at time of booking for all stays. For all reservations the balance is due 30 days before arrival or if not taken 30 days before, at arrival.

Deposits are refundable only if cancelled 30 days or more prior to arrival.

Notice of 60 days required on Christmas and New Years reservations.

For Group/Special Occasion Reservations, the Sugar Mill has a minimum 60 day prior to arrival cancellation policy in order to issue a full refund on the room deposit.

All cancellations are subject to a \$100 administration charge.

On Packages and All Inclusive vacations, 50% of the rate is payable at the time of making a reservation with the balance of 50% due 30 days prior to arrival. The package deposit is refundable only if cancelled 30 days prior to date of arrival. Deposit is nonrefundable after this time. Notice of 60 days required on Christmas and New Years reservations.

Meals, beverages, hotel service charges, room taxes, airport

transfers are not included unless otherwise specified. BVI has an airport departure tax of \$20 per person and a ferry departure tax of \$20 per person.

Laundry service is available at at additional charge.

Sugar Mill, the tour operator and cooperating agents, hereby give notice in providing tickets and coupons and all other services offered herein that all arrangements for services, transportation and accommodation are made by them upon the express condition that they shall not be liable or responsible in any way in connection with such means of transportation or other services or for any loss, injury or damage to or in respect to of any person or property however caused or arising. Said transportation or hotel services are subject to the local laws of the city state where provided. Airlines concerned are not to be held responsible for any act, omission or event, during the time passengers are not on board their plane or conveyance. The passengers' tickets in use by the carriers when issued shall constitute the sole contract between the carriers and the purchaser of these tickets and/or passenger.